SHARP Customer Service Center

- SHARP Messages -

SHARP Message #576

DATE:	2/10/04
AUTHOR:	
SUBJECT:	SHARP Access Update

MESSAGE TEXT:

UPDATE: SHARP is Available (12:00PM 02/10/2004)The 'A' SHARP off-cycle for the period ending January 31, 2004 has completed processing and the SHARP application is again available. Reports should begin appearing in your agency directories on the MVS within the next hour.

As indicated in an earlier message to the SHARP listserve, problems were encountered processing the SHARP off-cycle last night. Beginning at 10:30 this morning, the SHARP application server will be unavailable so that the off-cycle can be processed during the day today.

Payments resulting from this off-cycle will be dated February 13, 2004. It is anticipated that the SHARP application will be unavailable until early afternoon. Self-service will continue to be available during this time. Agencies should immediately save any data they are in the process of entering and log off the SHARP application as soon as possible.

Agencies are advised to ignore any reports in their MVS directories with a date stamp of 02/10/2004 and a time stamp of shortly after midnight last night. These reports would also have contained a pay end date of 01/17/2004. The actual reports for the SHARP off-cycle being run this morning will have a date stamp of 02/10/2004 and a time stamp of late morning early afternoon and will contain a pay end date of 01/31/2004.

Please contact Payroll Services in the Division of Accounts and Reports if you have any questions regarding this message.

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